



ICARD TOWNSHIP WATER CORPORATION

TAMPERING & THEFT OF SERVICE

POLICY STATEMENT:

Icard Township Water Corporation strives to provide quality water service at a fair cost to our customers, we are diligent about protecting our customers from unlawful water consumption. In an effort to discourage these events, effective immediately Icard Water will implement the below policy for tampering and theft of service.

THEFT DEFINED:

- 1) Tampering with Icard Township Water Corporation equipment or stealing service will be grounds for immediate disconnection of service. Theft of service or tampering shall include but not be limited to the following:
 - a) Breaking, Picking, or Damaging Cut Off lock's;
 - b) Connecting to or intentionally damaging water lines, valves, or other appurtenances for the purpose of stealing or damaging Icard Water equipment;
 - c) By-passing meters in any way;
 - d) Removing, disabling or adjusting meter registers;
 - e) Moving the meter or extending service without permission of Icard Township Water Corporation;
 - f) Any intentional blockage or obstruction of Icard Water meter or utility equipment;
 - g) Any other intentional act of defacement, destruction, or vandalism to Icard Water utility property or act that effects utility property.

FEES, ADJUSTMENTS AND OTHER PAYMENTS:

- 2) The customer will be subject to a \$200.00 violation payment that may include but is not limited to additional service call charges, labor and replacement parts as detailed by Icard Township Water Corporation.

RESTORATION OF SERVICE:

- 3) Service will not be restored until all applicable payments for the following are received by Icard Water:
 - a) Violation payment;
 - b) All service call charges;
 - c) Labor;
 - d) Replacement parts;
 - e) Reinstatement of service charge;
 - f) Adjusted payment for water service.

**PER NORTH CAROLINA GENERAL STATUTE 14-151.1, IT IS ILLEGAL FOR ANY UNAUTHORIZED PERSON (INCLUDING A LICENSED PLUMBER) TO ALTER, TAMPER WITH, RELOCATE, WILLFULLY DAMAGE, OR BYPASS A WATER METER. IT IS ILLEGAL FOR ANY PERSON (INCLUDING A LICENSED PLUMBER) OTHER THAN AN ICARD TOWNSHIP WATER CORPORATION EMPLOYEE TO RECONNECT A WATER METER AFTER ICARD TOWNSHIP WATER CORPORATION PERSONNEL HAVE DISCONNECTED IT. IT IS ALSO ILLEGAL TO TAMPER WITH FIRE HYDRANTS, WATER TANKS, OR ANY OTHER ICARD WATER FACILITY.*

FEE STRUCTURE RATE TABLE:

FEE	DESCRIPTION
\$50.00	Reconnection fee will be charged for service disconnect.
\$50.00	Additional \$50.00 will be charged for customer/individual other than Icard Water turning service on once it has been disconnected prior to making a payment.
\$200.00	In addition to the above, \$200.00 for tampering will be charged for breaking, picking, removing, damaging cut off lock's or bypassing meter in any way.
\$1000.00	Including but not limited to the above charges, \$1,000.00 fee will be charged for further tampering or theft of service. At which time the meter and tap shall be removed until all charges are paid in full.

***ALL BILLS ARE PAYABLE AT OUR OFFICE, BY PHONE, OR ONLINE BY THE 10TH OF THE MONTH OR A PENALTY OF 10% WILL BE ADDED. IF PAYMENT IS NOT MADE BY THE 15TH OF THE SAME MONTH SERVICE WILL BE DISCONTINUED AND THE ABOVE APPLICABLE FEE'S WILL BE CHARGED BEFORE SERVICE IS RESTORED.**

**PER NORTH CAROLINA GENERAL STATUTE 14-151.1, IT IS ILLEGAL FOR ANY UNAUTHORIZED PERSON (INCLUDING A LICENSED PLUMBER) TO ALTER, TAMPER WITH, RELOCATE, WILLFULLY DAMAGE, OR BYPASS A WATER METER. IT IS ILLEGAL FOR ANY PERSON (INCLUDING A LICENSED PLUMBER) OTHER THAN AN ICARD TOWNSHIP WATER CORPORATION EMPLOYEE TO RECONNECT A WATER METER AFTER ICARD TOWNSHIP WATER CORPORATION PERSONNEL HAVE DISCONNECTED IT. IT IS ALSO ILLEGAL TO TAMPER WITH FIRE HYDRANTS, WATER TANKS, OR ANY OTHER ICARD WATER FACILITY.*

Effective April 12, 2016