



Routine Maintenance

We would like you to know:

It is important that our customers be aware that we periodically have to perform maintenance on our water distribution system. As a result of this maintenance the water mains must be flushed through the fire hydrants located throughout our system.

Why do we do this?

This hydro flushing is performed for a variety of reasons, just a few of which are; inspection, testing, and operation of each fire hydrant to ensure proper performance of the hydrant and distribution system. We also perform this process to evaluate the system and clean mains to remove mineral and sediment deposits that build up over time.

What can I expect?

As a result of hydro flushing the end user or customer may experience cloudy and/or reddish discoloration of the water in their residence. We understand that this is an inconvenience and assure you the water is safe. The discoloration may cause concern but this is a result of iron deposits and natural sediment neither of which pose a health risk. It is often helpful if you are experiencing cloudy or discolored water to run an outside spigot or bathtub faucet for several minutes until the water is clear.

Will I be notified?

We try to post an alert on our website at the earliest convenience.

Are there other causes of cloudy or discolored water?

There are other unforeseen issues that arise from time to time that cause the system to be stirred up. The cause could be a main leak, a fire, or mechanical issue with a pump, tank, or other apparatus within the water distribution system. As a result of one of these causes we are unable to notify our customers that may be effected prior to issue.

We thank you for your concern and your patience.